# Faculty Senate Information Technology Committee

**Outline for a Report to the Faculty Senate**

Nigel Ward, January 22, 2009

1. IT at UTEP

IT role and responsibilities

IT organizations (IT, ISS, technology providers in the Colleges, etc.)

IT oversight and management

IT priorities, decision-making, and budgeting

IT recent changes and future plans

2. Roles and activities of the IT committee

3. Aims and scope of this report

4. Information Gathered

a. previous studies

b. surveys

c. mining helpdesk logs

d. focus groups

5. Summary of Findings

6. Recommendations

a. technical recommendations: short-term and long-term

b. business-practice recommendations

c. management and oversight recommendations

d. future committee activities