

# How We Humans Fuse Different Types of Uncertainty when Making Decisions

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## Introduction

- In many practical situations, we need to make a decision.
- In many applications, we do not know the exact consequences of each action.
- In such situations, we need to make a decision under uncertainty.
- In many application areas, uncertainty is small – and can be made even smaller by extra measurements.
- For example, for a self-driving car, we can accurately measure all the related values and events.
- However, there are applications when it is difficult to decrease uncertainty.
- One such area is anything related to human activities.
- Humans make individual decisions based on their perceived value of different alternatives.

## Decision Theory : A Brief Reminder

- To make a decision, we must:
  - find out the user's preference, and
  - help the user select an alternative which is the best – according to these preferences.
- Traditional approach is based on an assumption that for each two alternatives  $A'$  and  $A''$ , a user can tell:
  - whether the first alternative is better for him/her; we will denote this by  $A'' < A'$ ;
  - or the second alternative is better; we will denote this by  $A' < A''$ ;
  - or the two given alternatives are of equal value to the user; we will denote this by  $A' \sim A''$ .

## The Notion of Utility

- Under the above assumption, we can form a natural numerical scale for describing preferences.
- Let us select a very bad alternative  $A_0$  and a very good alternative  $A_1$ .
- Then, most other alternatives are better than  $A_0$  but worse than  $A_1$ .
- For every prob.  $p \in [0, 1]$ , we can form a lottery  $L(p)$  in which we get  $A_1$  w/prob.  $p$  and  $A_0$  w/prob.  $1 - p$ .
- When  $p = 0$ , this lottery simply coincides with the alternative  $A_0$ :  $L(0) = A_0$ .
- The larger the probability  $p$  of the positive outcome increases, the better the result:

$$p' < p'' \text{ implies } L(p') < L(p'').$$

- Finally, for  $p = 1$ , the lottery coincides with the alternative  $A_1$ :  $L(1) = A_1$ .
- Thus, we have a continuous scale of alternatives  $L(p)$  that monotonically goes from  $L(0) = A_0$  to  $L(1) = A_1$ .
- Due to monotonicity, when  $p$  increases, we first have  $L(p) < A$ , then we have  $L(p) > A$ .
- The threshold value is called the *utility* of the alternative  $A$ :

$$u(A) \stackrel{\text{def}}{=} \sup\{p : L(p) < A\} = \inf\{p : L(p) > A\}.$$

- Then, for every  $\varepsilon > 0$ , we have

$$L(u(A) - \varepsilon) < A < L(u(A) + \varepsilon).$$

- We will describe such (almost) equivalence by  $\equiv$ , i.e., we will write that  $A \equiv L(u(A))$ .

## A Rational Agent Should Maximize Utility

- Suppose that we have found the utilities  $u(A')$ ,  $u(A'')$ ,  $\dots$ , of the alternatives  $A'$ ,  $A''$ ,  $\dots$ .
- Which of these alternatives should we choose?
- By definition of utility, we have:
  - $A \equiv L(u(A))$  for every alternative  $A$ , and
  - $L(p') < L(p'')$  if and only if  $p' < p''$ .
- We can thus conclude that  $A'$  is preferable to  $A''$  if and only if  $u(A') > u(A'')$ .
- In other words, we should always select an alternative with the largest possible value of utility.

## How to Estimate Utility of an Action

- For each action, we usually know possible outcomes  $S_1, \dots, S_n$ .
- We can often estimate the prob.  $p_1, \dots, p_n$  of these outcomes.
- By definition of utility, each situation  $S_i$  is equiv. to a lottery  $L(u(S_i))$  in which we get:
  - $A_1$  with probability  $u(S_i)$  and
  - $A_0$  with the remaining probability  $1 - u(S_i)$ .
- Thus, the action is equivalent to a complex lottery in which:
  - first, we select one of the situations  $S_i$  with probability  $p_i$ :  $P(S_i) = p_i$ ;
  - then, depending on  $S_i$ , we get  $A_1$  with probability  $P(A_1 | S_i) = u(S_i)$  and  $A_0$  w/probability  $1 - u(S_i)$ .
- *Reminder*:
  - first, we select one of the situations  $S_i$  with probability  $p_i$ :  $P(S_i) = p_i$ ;
  - then, depending on  $S_i$ , we get  $A_1$  with probability  $P(A_1 | S_i) = u(S_i)$  and  $A_0$  w/probability  $1 - u(S_i)$ .
- The prob. of getting  $A_1$  in this complex lottery is:
$$P(A_1) = \sum_{i=1}^n P(A_1 | S_i) \cdot P(S_i) = \sum_{i=1}^n u(S_i) \cdot p_i.$$
- In the complex lottery, we get:
  - $A_1$  with prob.  $u = \sum_{i=1}^n p_i \cdot u(S_i)$ , and
  - $A_0$  w/prob.  $1 - u$ .
- So, we should select the action with the largest value of expected utility  $u = \sum p_i \cdot u(S_i)$ .

## To Practical Applications of Decision Theory

- The numerical value of utility depends on the selection of the alternatives  $A_0$  and  $A_1$ .
- If we select a different pair  $(A'_0, A'_1)$ , then utility changes into  $u'(A) = a \cdot u(A) + b$  for some  $a > 0$  and  $b$ .
- The dependence of utility of money is non-linear.
- Utility  $u$  is proportional to the square root of the amount  $m$  of money  $u = c \cdot \sqrt{m}$ .
- If we have an amount  $m$  of money now, then we can place it in a bank and add an interest.
- So, we get the new amount  $m' \stackrel{\text{def}}{=} (1 + i) \cdot m$  in a year.
- Thus, the amount  $m'$  in a year is equivalent to the value  $m = q \cdot m'$  now, where  $q \stackrel{\text{def}}{=} 1/(1 + i)$ .
- This is called *discounting*.

## Decision Making Under Interval Uncertainty

- In real life, we rarely know the exact consequences of each action.
- So, for an alternative  $A$ , we often only know the bounds on  $u(A)$ :  $\underline{u}(A) \leq u(A) \leq \bar{u}(A)$ .
- For such an interval case, we need to be able to compare the interval-valued alternative with lotteries  $L(p)$ .
- As a result of such comparison, we will come up with a utility of this interval.
- So, we need to assign, to each interval  $[\underline{u}, \bar{u}]$ , a utility value  $u(\underline{u}, \bar{u}) \in [\underline{u}, \bar{u}]$ .
- *Reminder*: utility is determined modulo a linear transformation  $u' = a \cdot u + b$ .
- *Reasonable to require*: the equivalent utility does not change with re-scaling: for  $a > 0$  and  $b$ ,

$$u(a \cdot u^- + b, a \cdot u^+ + b) = a \cdot u(u^-, u^+) + b.$$

- For  $u^- = 0$ ,  $u^+ = 1$ ,  $a = \bar{u} - \underline{u}$ , and  $b = \underline{u}$ , we get
$$u(\underline{u}, \bar{u}) = \alpha_H \cdot (\bar{u} - \underline{u}) + \underline{u} = \alpha_H \cdot \bar{u} + (1 - \alpha_H) \cdot \underline{u}.$$
- This formula was first proposed by a future Nobelist Leo Hurwicz.
- It is known as the Hurwicz optimism-pessimism criterion.

## Is “No Trade Theorem” Really a Paradox

- One of the challenges in foundations of finance is the so-called “no trade theorem” paradox:
  - if a trader wants to sell a stock, he/she believes that this stock will go down;
  - however, another trader is willing to buy it;
  - this means that this other expert believes that the stock will go up.
- The fact that equally good experts have different beliefs should dissuade the first expert from selling.
- Thus, trades should be very rare.
- However, in reality, trades are ubiquitous; how can we explain this?

## Our Explanation

- Let  $s$  be the current cost of the stock. Let  $m$  be the mean and  $\sigma$  st. dev. of the (discounted) future gain  $g$ .
- Let  $M$  be the person's initial amount of money.
- Buying a stock is beneficial if it increases the expected utility, i.e., if  $E[\sqrt{M - s + g}] > \sqrt{M}$ .
- For small  $s$ , this is equivalent to  $M > M_0 \stackrel{\text{def}}{=} \frac{(m - s)^2 + \sigma^2}{2(m - s)}$ .
- So, folks with  $M > M_0$  benefit from buying it.
- People with  $M < M_0$  benefit from selling it.
- This explains the ubiquity of trading.
- The larger the risk  $\sigma$ , the larger the threshold  $M_0$ .
- This explains why depressed people (with lower equivalent value of  $M = u^2$ ) are more risk-averse.

## Why Prices for Buying and Selling Objects Are Different

- Intuitively, we should decide, for ourselves, how much each object is worth to us.
- This worth amount should be the largest amount that we should be willing to pay if we are buying this object.
- This same amount should be the smallest amount for which we should agree to sell this objects.
- However, in practice, the buying and selling prices are different.

## Our Explanation

- The main reason is that people are not clear on the value of each object.
- At best, they have a range  $[\underline{u}, \bar{u}]$  of possible values of this object's worth.
- According to Hurwicz formula, when we buy, we gain the value  $u_b = \alpha_H \cdot \bar{u} + (1 - \alpha_H) \cdot \underline{u}$ .
- On the other hand, if we already own this object and we sell it, then our loss is between  $-\bar{u}$  and  $-\underline{u}$ .
- The Hurwicz criterion estimates the resulting value as  $-u_s$ , where  $u_s = \alpha_H \cdot \underline{u} + (1 - \alpha_H) \cdot \bar{u}$ .
- In the general case, the values  $u_b$  and  $u_s$  are indeed different.

## Explaining “Telescoping Effect” – That Time Perception Is Biased

- People usually underestimate time passed since distant events, and overestimate for recent events.
- Time  $t$  is related to utility via discounting:  $u = u_0 \cdot q^t$ .
- This utility value is always in  $[0, u_0]$ .
- We only know utility  $u$  with some accuracy  $\varepsilon$ .
- Instead of the original value  $u = u_0 \cdot q^t$ , we only know that  $u \in [u_0 \cdot q^t - \varepsilon, u_0 \cdot q^t + \varepsilon]$ .
- For small  $t$ ,  $u_0 \cdot q^t \approx u_0$ , so  $u_0 \cdot q^t + \varepsilon > u_0$ .
- Thus, we have the interval  $[u_0 \cdot q^t - \varepsilon, u_0]$ , and Hurwicz method leads to the value
$$u(t) = \alpha_H \cdot u_0 + (1 - \alpha_H) \cdot u_0 \cdot (q^t - \varepsilon).$$
- For  $t \rightarrow 0$ ,  $u_0 \cdot q^t \rightarrow u_0$  while  $u(t) \rightarrow u_0 - (1 - \alpha_H) \cdot \varepsilon < u_0$ .

- Thus, for small  $t$ , we have  $u(t) < u_0 \cdot q^t$ .
- The perceived time  $\tilde{t}$  comes from  $u(t) = u_0 \cdot q^{\tilde{t}}$ , so  $\tilde{t} > t$ .
- For large  $t$ , we have  $u_0 \cdot q^t - \varepsilon < 0$ , so  $u \in [0, u_0 \cdot q^t + \varepsilon]$ .
- Hurwicz methods leads to the value

$$u(t) = \alpha_H \cdot (u_0 \cdot q^t + \varepsilon).$$

- For  $t \rightarrow \infty$ ,  $u_0 \cdot q^t \rightarrow 0$  while  $u(t) \rightarrow \alpha_H \cdot \varepsilon > 0$ .
- Thus, for large  $t$ , we have  $u(t) > u_0 \cdot q^t$ .
- The perceived time  $\tilde{t}$  comes from  $u(t) = u_0 \cdot q^{\tilde{t}}$ , so  $\tilde{t} < t$ .
- This explains the telescoping effect.

## Future Plans : Theory

- In terms of theoretical analysis, what we have done so far is based on *deterministic* decision making.
- In practice, our decisions are often probabilistic.
- In the same situation, we may select different alternatives, with different probabilities.
- This situation has been analyzed in decision theory by a Nobelist D. McFadden.
- However, his analysis assumes that we know the exact gains related to different alternatives.
- In practice, we usually know the expected gains only with some uncertainty.
- So, our main theoretical research would be to extend McFadden's analysis to the case of uncertainty.

## Future Plans : Explanations

- First, there are still seemingly counterintuitive aspects of human behavior that need explaining; e.g.:
  - an often cited phrase that giving is better than receiving
  - seems to be inconsistent with the usual utilitarian models of this behavior.
- Second, the Hurwicz analysis does not explain why some people are more optimistic.
- It is therefore desirable to try to understand this.
- For this purpose, we will analyze which type of behavior works best in different situations.
- Finally, it is desirable to look:
  - not just at the *results* of human decision making,
  - but also at *procedures* that humans use to reach their results.
- For example, as part of these procedures, humans perform some non-traditional approximate computations.
- We plan to analyze how these unusual procedures can be explained by decision making under uncertainty.

## Acknowledgements

This work was supported in part by the US National Science Foundation via grant HRD-1242122 (Cyber-ShARE).