

# All Modern AI Needs Is Intuitionistic Fuzzy

Vladik Kreinovich<sup>1</sup>, Olga Kosheleva<sup>2</sup>, Victor Timchenko<sup>3</sup>, and Yuriy Kondratenko<sup>4</sup>

<sup>1,2</sup>Departments of <sup>1</sup>Computer Science and <sup>2</sup>Teacher Education  
University of Texas at El Paso

500 W. University, El Paso, Texas 79968, USA

olgak@utep.edu, vladik@utep.edu

<sup>3</sup>Admiral Makarov National University of Shipbuilding, Mykolaiv, Ukraine

vl.timchenko58@gmail.com

<sup>4</sup>Petro Mohyla Black Sea National University, Mykolaiv, Ukraine

y\_kondrat2002@yahoo.com

## 1. Modern AI: Successes and Challenges

- In the last decades, AI techniques have reached spectacular successes.
- Large Language Models like GPT have become part of our everyday life:
  - they help edit papers,
  - they help plan classes,
  - they help design new problems for student exams,
  - they help answer difficult questions – be it a medical question or a question related to research.
- But there is a serious problem with the AI answers: a large percentage of these answers are wrong.
- In modern AI, such wrong answers are known as *hallucinations*.
- When ChatGPT first became public, about 15% of its answers were wrong.
- Now this proportion has been brought down to 5%.

## 2. Modern AI: Successes and Challenges (cont-d)

- This is much better, but for many situations, this is still unacceptable.
- A student may successfully pass a long test with 20 question if he/she answers one of them (5%) wrong.
- But in emergency medical situations, 5% means one of the 20 patients may die because of the wrong recommendation.
- In space exploration, this means one out of 20 launches of piloted spaceships may end in a disaster.
- This is clearly unacceptable.
- So, what can we do?

### 3. What Causes AI Hallucinations and How to Avoid Them: A Brief Reminder

- To have examples of hallucination, there is no need to limit ourselves to complex questions.
- This phenomenon can be observed already when we ask simple binary “yes”- “no” questions.
- To each such question, the AI systems replies “yes” or “no”.
- These answers are supplemented with the system’s degree of confidence in its answer.
- Usually, these degrees are obtained by using the so-called softmax algorithm.
- For two possible outcomes, this algorithm produces two numbers that add up to 1.

## 4. What Causes AI Hallucinations and How to Avoid Them: A Brief Reminder (cont-d)

- Specifically, if the neural network produced:
  - the degree  $x_1$  corresponding to the “yes” answer and the degree  $x_0$  corresponding to the “no” answer,
  - then the softmax algorithm assigns the following degrees of confidence  $d_i$  to these answers:

$$d_1 = \frac{\exp(\alpha \cdot x_1)}{\exp(\alpha \cdot x_1) + \exp(\alpha \cdot x_0)} \text{ and } d_0 = \frac{\exp(\alpha \cdot x_0)}{\exp(\alpha \cdot x_1) + \exp(\alpha \cdot x_0)}.$$

- Here,  $\alpha > 0$  is some parameter.
- Similarly:
  - for classification problems in which we need to assign an object to one of several  $n$  classes,
  - the system returns the degree of confidence for each class.
- These degrees that add up to 1.

## 5. What Causes AI Hallucinations and How to Avoid Them: A Brief Reminder (cont-d)

- Specifically:
  - if the neural network returns the value  $x_i$  for the  $i$ -th class,
  - then the resulting degree of confidence  $d_i$  is computed as follows:

$$d_i = \frac{\exp(\alpha \cdot x_i)}{\exp(\alpha \cdot d_1) + \dots + \exp(\alpha \cdot x_n)}.$$

- Let us get back to the binary case.
- According to the above formulas:
  - when the AI system has an overwhelming number of arguments for a statement and very few arguments against,
  - it replies “yes” with a high degree of confidence.
- So far so good, this is exactly what we would expect.
- But what if we only have one weak argument in favor and no arguments against (or an argument against that is even weaker).

## 6. What Causes AI Hallucinations and How to Avoid Them: A Brief Reminder (cont-d)

- In this case, a human expert would be hesitant to conclude “yes” or “no”.
- This expert would most probably say:
  - that he/she does not have enough information about the situation, and
  - that a further study is needed.
- But in such a situation, an AI tool bravely concludes “yes”.
- Why? Because most such tools do not even have a choice of giving the “don’t know” answer.
- What we therefore need is to enable the AI tools to have,
  - for each binary question,
  - a third possible answer in addition to its “yes” and “no” answers: the answer “don’t know”.

## 7. This Is Exactly What Intuitionistic Fuzzy Technique Is About

- A similar situation happened in the past.
- That situation motivated the design of intuitionistic fuzzy techniques.
- Namely, in the original fuzzy logic, we only had one number to describe our degree of confidence  $s$  in a statement  $S$ .
- In this logic, the degree of confidence in the negation  $\neg S$  of a statement  $S$ :
  - is simply computed as  $1 - s$ ,
  - i.e., is computed as one minus the degree of confidence in a statement itself.

## 8. This Is Exactly What Intuitionistic Fuzzy Technique Is About (cont-d)

- As a result, if we have many arguments in favor of a statement, twice more than arguments against:
  - then we take  $2/3$  as our degree of confidence in a statement, and,
  - correspondingly,  $1 - 2/3 = 1/3$  as our degree of confidence in its negation.
- This makes sense.
- However:
  - if we simply have two very weak arguments in favor of the statement and one equally weak argument against,
  - then, in the traditional fuzzy formalism, we should also assign the same degrees  $2/3$  and  $1/3$ .
- This does not make much sense here.

## 9. This Is Exactly What Intuitionistic Fuzzy Technique Is About (cont-d)

- To avoid such a counterintuitive situation, intuitionistic fuzzy logic provides *three* degrees that add up to 1.
- The additional degree describes to what extent we do not know the correct answer.

## 10. So, What We Need Is to Incorporate Intuitionistic Fuzzy Logic into AI Tools

- At present, with respect to degrees of confidence, the current AI tools operate on the level of the traditional fuzzy logic.
- What we need is to move them to the next level – corresponding to intuitionistic fuzzy logic.

## 11. How Can We Do It: Ideal Situation

- Why do AI tools say “yes” or “no” instead of “don’t know”?
- There is no malicious intent, no conspiracy behind this, this is just how these tools are trained.
- During the training, the main criterion is, in effect, the proportion of correct answers.
- So suppose that the AI tools encounters several ( $n$ ) situations in which the probability of “yes” answer is slightly larger than half.
- In this case, from the viewpoint of the objective function, it is beneficial for this tool to reply “yes” to all of them.
- Indeed, this will increase the average number of correct answers by at least  $n/2$ .
- To avoid such situations:
  - instead of number of correct answers,
  - we should maximize the overall utility of all the answers.

## 12. How Can We Do It: Ideal Situation (cont-d)

- In situations with high uncertainty – e.g., in medical situations – both “yes” and “no” answer may be risky.
- In such cases, it is better to perform some additional tests before starting treatment.
- At present, on each training example, the only information that the AI tool gets is the correct answer – “yes” or “no”.
- What we need is to supplement this information with the expected utility of giving one of the three answers:

“yes”, “no”, and “don’t know”.

- For example:
  - if the expert is almost 100% confident about a diagnosis,
  - then the “don’t know” answer would mean wasting time and resources on additional tests.

### 13. How Can We Do It: Ideal Situation (cont-d)

- On the other hand:
  - when the expert is not very confident,
  - then tests may be justified, while both “yes” and “no” answers may be dangerous.

## 14. Comments

- Another example of when an imperfect choice of the objective function worsens the AI tool's performance is described in a recent paper:
  - if we use user satisfaction as a performance criterion,
  - then the tool becomes less accurate,
  - it often provides a wrong answer – that pleases the user – instead of the correct answer.
- It is also worth mentioning that:
  - the need to make the objective function more adequate to improve the situation
  - is one of the main ideas behind Buddhism.

## 15. Comments (cont-d)

- Indeed, according to Buddhism, a significant part of our suffering comes from having:
  - unrealistic, unnecessary, inadequate desires,
  - i.e., in mathematical terms, unrealistic, unnecessary, inadequate objective functions.
- For example:
  - instead of enjoying simple healthy pleasures of life,
  - people suffer because they want to live as well as (or even better than) their richest neighbors.

## 16. While We Are Waiting for the Ideal Situation, What Can We Do Now?

- It would be nice to have such extended data and to train a neural network on such an extended data.
- However, at present, we do not have such data.
- What can we do now, while waiting for the ideal situation to occur?
- One possibility is to use a modification of softmax proposed (and justified) in a recent paper.
- For classification into  $n$  classes:
  - instead of the usual softmax formula,
  - we should use the modified formula

$$d_i = \frac{\exp(\alpha \cdot x_i)}{\exp(\alpha \cdot x_1) + \dots + \exp(\alpha \cdot x_n) + C}.$$

- Here,  $C > 0$  is an additional constant.

## 17. While We Are Waiting for the Ideal Situation, What Can We Do Now (cont-d)

- In this case:
  - in addition to  $n$  probabilities of belonging to the corresponding class,
  - we also have the additional probability

$$p_0 = \frac{C}{\exp(\alpha \cdot x_1) + \dots + \exp(\alpha \cdot x_n) + C};$$

- it is the probability that “don’t know” answer is appropriate.
- In such situation:
  - instead of the original equality  $p_1 + \dots + p_n = 1$ ,
  - we have a modified equality  $p_1 + \dots + p_n + p_0 = 1$ .

## 18. While We Are Waiting for the Ideal Situation, What Can We Do Now (cont-d)

- In particular, for a binary question:
  - in addition to the degrees of confidence  $d_1$  and  $d_0$  in, correspondingly, “yes” and “no” answers:

$$d_1 = \frac{\exp(\alpha \cdot x_1)}{\exp(\alpha \cdot x_1) + \exp(\alpha \cdot x_0) + C} \text{ and } d_0 = \frac{\exp(\alpha \cdot x_0)}{\exp(\alpha \cdot x_1) + \exp(\alpha \cdot x_0) + C},$$

- we also have the following degree of confidence in the “don’t know” answer:

$$d_a = \frac{C}{\exp(\alpha \cdot x_1) + \exp(\alpha \cdot x_0) + C}.$$

- These three numbers that add up to 1 is what the AI tools should generate.
- This is very easy to implement – all we have to do is to make a minor modification to the last – softmax – layer.

## 19. General Comment: Two Values Good, Three Values Better

- In effect, what we are proposing is going:
  - from the current techniques – which is, in effect, a fuzzification of the usual 2-valued logic,
  - to a modified intuitionistic-fuzzy-type techniques that fuzzifies a three-valued logic, with values “yes”, “no”, and “unknown”.
- Let us list additional advantages of using 3-values logic.
- From the *mathematical* viewpoint, 3-valued logic more adequately describes the truth values of mathematical statements.
- Indeed, some of them are true, some are false, and some – according to the famous Goedel’s theorem – are undecidable.
- From the *computational* viewpoint: according to Knuth, 3-valued number systems provide the most effective computations.
- Specifically, the most effective computations correspond to a system that uses digits 1,  $-1$ , and 0.

## 20. General Comment: Two Values Good, Three Values Better (cont-d)

- These digits directly correspond to “true”, “false”, and “unknown”.
- Another computational advantage of the 3-valued interpretation is that it is possible:
  - to use combinations of 3 basic colors – red, green, and blue,
  - to effectively perform analog computations, in particular, fuzzy-related analog computations.
- From the *psychological* viewpoint:
  - in many cases, when a decision maker is deciding between two solutions each of which has advantages and limitations,
  - there is actually yet another (third) alternative that has more advantages and fewer limitations.
- Looking for such an alternative is often a good decision strategy.

## 21. General Comment: Two Values Good, Three Values Better (cont-d)

- From the *dynamical* viewpoint: a 3-part system is more stable.
- This is true for 3 competing superpowers or 3 competing species, etc.
- When one of the parties become too powerful, the other two team against it.
- On the other hand, similar 2-part systems are unstable:
  - if one of the parts becomes stronger,
  - it can extinguish the other one.

## 22. 3-Valued (Intuitionistic-Fuzzy) Approach May Be More Adequate, But It Is More Computationally Complex

- Our stop-gap solution is easy to implement.
- However, a more adequate implementation of the three-valued approach requires a drastic increase in computational complexity.
- Let us first give a natural example of such an increase.
- This example relates to the fact that we rarely make a decision based on the answer to a single question.
- We usually ask several questions.
- When making decision, we take into account the answers to all these questions – and degrees of confidence in these answers.
- For example, we can diagnose a certain disease if we observe two symptoms  $S_1$  and  $S_2$ .

## 23. 3-Valued Approach Is More Computationally Complex (cont-d)

- Suppose that we are not 100% confident about each of these symptoms.
- Suppose that our degrees of confidence in these symptoms are  $s_1$  and  $s_2$ .
- Then our degree of confidence that the patient has the given disease is equal to  $f_{\&}(s_1, s_2)$ ,
- Here,  $f_{\&}(a, b)$  is an appropriate “and”-operations – also known as t-norm.
- For example, we can have  $f_{\&}(a, b) = a \cdot b$ .
- In this case our degree of confidence is  $s_1 \cdot s_2$ .
- The same diagnosis may be also justified if we have two other symptoms  $S_3$  and  $S_4$  at the same time.

## 24. 3-Valued Approach Is More Computationally Complex (cont-d)

- In this case, our degree of confidence that a patient has this disease is equal to our degree of confidence in a more complex formula

$$(S_1 \& S_2) \vee (S_1 \& S_4).$$

- We may have even more complex formulas.
- We can compute the degree of confidence in each such formula if we use:
  - “and”-operation instead of the simple “and”,
  - “or”-operation  $f_{\vee}(a, b)$  (also known as t-conorm) instead of the simple “or”, and
  - negation operation  $f_{\neg}(a)$  instead of the simple negation.
- For example, for the above 4-symptom formula, the corresponding degree is equal to  $f_{\vee}(f_{\&}(s_1, s_2), f_{\&}(s_3, s_4))$ .
- In the traditional fuzzy logic, the resulting degree is easy to compute.

## 25. 3-Valued Approach Is More Computationally Complex (cont-d)

- However, in the intuitionistic fuzzy logic, this computation problem becomes NP-hard.
- This means that:
  - unless  $P = NP$  – which most computer scientists believe to be not possible,
  - no feasible algorithm is possible that would solve all instances of this problem.
- Indeed, a particular possibility in the intuitionistic fuzzy case is:
  - when we have no information at all about each statement,
  - i.e., when both positive and negative degrees of certainty are zeros.
- In this case:
  - if the logical formula  $F$  is always false,
  - then the resulting degree of confidence in its being false is 1.

## 26. 3-Valued Approach Is More Computationally Complex (cont-d)

- However:
  - if the formula is true for some values of its propositional variables,
  - it may be true,
  - so our degree of confidence that it is false is smaller than 1.
- And the problem of checking whether a propositional formula is always false is known to be NP-hard,
- So the problem of exactly computing the resulting degrees is also NP-hard.
- There are other cases when going from 2 alternatives to 3 drastically increases the computational complexity.

## 27. 3-Valued Approach Is More Computationally Complex (cont-d)

- For example, a simple feasible algorithm can check whether:
  - a map (or, more generally, a graph) can be colored in 2 colors
  - so that neighboring countries (or neighboring vertices) have different colors.
- However, the problem of coloring a graph in 3 colors is already NP-hard.
- Interestingly, the standard proof of its NP-hardness:
  - uses “true”, “false”, and “unknown” as the names of the three colors, and
  - uses the corresponding logical intuition in its proof.
- This increase in complexity is well-known.

## 28. 3-Valued Approach Is More Computationally Complex (cont-d)

- Deleting such unknown examples at the first stage of learning is a known pedagogical idea:
  - at first, we teach the kids a simplified black-and-white description of the state of the world, what is good and what is bad, and
  - only later teach them a more realistic and more nuanced world picture.
- Not surprisingly, a similar tactic seems to work when we teach a neural network:
  - first, we only train it on clear examples, and
  - only later, we include more uncertain examples in our training.
- There are other examples of how going from 2 to 3 makes computations more complex.

## 29. 3-Valued Approach Is More Computationally Complex (cont-d)

- For example, in celestial mechanics:
  - a 2-body problem has an explicit solution, while
  - a 3-body problem is difficult to solve.
- Similarly, 2-person dynamics is easy to analyze and easy to optimize.
- Namely, moderately good attitudes towards each other make everyone feels good.
- On the other hand, for a 3-person interactions, similar attitude often lead to negative feelings.

## 30. Acknowledgments

This work was supported by:

- the AT&T Fellowship in Information Technology,
- the Institute for Risk and Reliability, Leibniz Universitaet Hannover, Germany,
- the Deutsche Forschungsgemeinschaft (DFG, German Research Foundation) Focus Program SPP 100+ 2388, Grant Nr. 501624329,
- the European Union under the project ROBOPROX (No. CZ.02.01.01/00/22 008/0004590),
- the Center of Excellence in Econometrics, Faculty of Economics, Chiang Mai University, Thailand,
- the Ho Chi Minh City University of Banking, Vietnam, and
- Thang Long University, Hanoi, Vietnam.