# Bounded Rationality in Decision Making Under Uncertainty: Towards Optimal Granularity

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#### Overview

- Starting with Kahmenan and Tversky, researchers found many examples when decision making seems irrational.
- In this research, we plan to show that:
  - this seemingly irrational decision making can be explained
  - if we take into account that human abilities to process information are limited.
- As a result of these limited abilities:
  - instead of the exact values of different quantities,
  - we operate with granules that contain these values.

#### Overview (cont-d)

- On several examples, we show that:
  - optimization under such granularity restriction
  - ▶ indeed leads to observed human decision making.
- Thus, granularity helps explain seemingly irrational human decision making.



#### Bad Decisions vs. Irrational Decisions

- Most economic models are based on the assumption that a rational person maximizes his/her "utility".
- Some weird behaviors can be still explained this way just utility is weird.
- For a drug addict, the utility of getting high is so large that it overwhelms any negative consequences.
- However, sometimes, people exhibit behavior which cannot be explained as maximizing utility.



#### Simple Example of Irrational Decision Making

- A customer shopping for an item has several choices a<sub>i</sub>:
  - some of these choices have better quality  $a_i < a_j$ ,
  - but are more expensive.
- ▶ When presented with three alternatives  $a_1 < a_2 < a_3$ , in most cases, most customers select a middle one  $a_2$ .
- ► This means that a₂ is better than a₃.
- ▶ However, when presented with  $a_2 < a_3 < a_4$ , the same customer selects  $a_3$ .
- ► This means that to him, a<sub>3</sub> is better than a<sub>2</sub> a clear inconsistency.
- We show that granularity explains this behavior (details if time allows).





# Main Example of Irrational Decision Making: Biased Probability Estimates

- ▶ We know an action a may have different outcomes  $u_i$  with different probabilities  $p_i(a)$ .
- ▶ By repeating a situation many times, the average expected gain becomes close to the mathematical expected gain:

$$u(a) \stackrel{\text{def}}{=} \sum_{i=1}^{n} p_i(a) \cdot u_i.$$

- ▶ We expect a decision maker to select action a for which this expected value u(a) is greatest.
- ► This is close, but not exactly, what an actual person does.





#### Kahneman and Tversky's Decision Weights

- Kahneman and Tversky found a more accurate description is gained by:
  - an assumption of maximization of a weighted gain where
  - the weights are determined by the corresponding probabilities.
- In other words, people select the action a with the largest weighted gain

$$w(a) \stackrel{\text{def}}{=} \sum_{i} w_i(a) \cdot u_i.$$

▶ Here,  $w_i(a) = f(p_i(a))$  for an appropriate function f(x).





# Decision Weights: Empirical Results

Empirical decision weights:

	probability	0	1	2	5	10	20	50
Ì	weight	0	5.5	8.1	13.2	18.6	26.1	42.1

probability			1		99	
weight	60.1	71.2	79.3	87.1	91.2	100

- ▶ There exist *qualitative* explanations for this phenomenon.
- We propose a quantitative explanation based on the granularity idea.





#### Idea: "Distinguishable" Probabilities

- For decision making, most people do not estimate probabilities as numbers.
- Most people estimate probabilities with "fuzzy" concepts like (low, medium, high).
- The discretization converts a possibly infinite number of probabilities to a finite number of values.
- The discrete scale is formed by probabilities which are distinguishable from each other.
  - 10% chance of rain is distinguishable from a 50% chance of rain, but
  - 51% chance of rain is not distinguishable from a 50% chance of rain.





#### Distinguishable Probabilities: Formalization

- ▶ In general, if out of *n* observations, the event was observed in *m* of them, we estimate the probability as the ratio  $\frac{m}{n}$ .
- ► The expected value of the frequency is equal to *p*, and that the standard deviation of this frequency is equal to

$$\sigma = \sqrt{\frac{p \cdot (1 - p)}{n}}.$$

- ▶ By the Central Limit Theorem, for large *n*, the distribution of frequency is very close to the normal distribution.
- For normal distribution, all values are within 2–3 standard deviations of the mean, i.e. within the interval  $(p k_0 \cdot \sigma, p + k_0 \cdot \sigma)$ .
- So, two probabilities p and p' are distinguishable if the corresponding intervals do not intersect:

$$(p - k_0 \cdot \sigma, p + k_0 \cdot \sigma) \cap (p' - k_0 \cdot \sigma', p' + k_0 \cdot \sigma') = \emptyset$$

► The smallest difference p' - p is when  $p + k_0 \cdot \sigma = p' - k_0 \cdot \sigma'$ .





#### Formalization (cont-d)

- When n is large, p and p' are close to each other and  $\sigma' \approx \sigma$ .
- Substituting  $\sigma$  for  $\sigma'$  into the above equality, we conclude

$$p' \approx p + 2k_0 \cdot \sigma = p + 2k_0 \cdot \sqrt{\frac{p \cdot (1-p)}{n}}.$$

So, we have distinguishable probabilities

$$p_1 < p_2 < \ldots < p_m$$
, where  $p_{i+1} \approx p_i + 2k_0 \cdot \sqrt{\frac{p_i \cdot (1 - p_i)}{n}}$ .

- We need to select a weight (subjective probability) based only on the level i.
- ▶ When we have *m* levels, we thus assign *m* probabilities  $W_1 < \ldots < W_m$ .
- ▶ All we know is that  $w_1 < \ldots < w_m$ .
- There are many possible tuples with this property.
- We have no reason to assume that some tuples are more probable than others.



# Analysis (cont-d)

- It is thus reasonable to assume that all these tuples are equally probable.
- ▶ Due to the formulas for complete probability, the resulting probability  $w_i$  is the average of values  $w_i$  corresponding to all the tuples:  $E[w_i | 0 < w_1 < ... < w_m = 1]$ .
- ► These averages are known:  $w_i = \frac{i}{m}$ .
- So, to probability  $p_i$ , we assign weight  $g(p_i) = \frac{1}{m}$ .
- For  $p' \approx p + 2k_0 \cdot \sqrt{\frac{p \cdot (1 p)}{n}}$ , we have

$$g(p) = \frac{i}{m}$$
 and  $g(p') = \frac{i+1}{m}$ .





#### Analysis (cont-d)

- ▶ Since p and p' are close, p' p is small:
  - we can expand g(p') = g(p + (p' p)) in Taylor series and keep only linear terms
  - $g(p') \approx g(p) + (p'-p) \cdot g'(p)$ , where  $g'(p) = \frac{dg}{dp}$  denotes the derivative of the function g(p).
  - ► Thus,  $g(p') g(p) = \frac{1}{m} = (p' p) \cdot g'(p)$ .
- ▶ Substituting the expression for p' p into this formula, we conclude

$$\frac{1}{m}=2k_0\cdot\sqrt{\frac{p\cdot(1-p)}{n}}\cdot g'(p).$$

- ► This can be rewritten as  $g'(p) \cdot \sqrt{p \cdot (1-p)} = \text{const for some constant.}$
- ▶ Thus,  $g'(p) = \text{const} \cdot \frac{1}{\sqrt{p \cdot (1-p)}}$  and, since g(0) = 0 and g(1) = 1, we get  $g(p) = \frac{2}{\pi} \cdot \arcsin(\sqrt{p})$ .





# Assigning Weights to Probabilities: First Try

- For each probability  $p_i \in [0, 1]$ , assign the weight  $w_i = g(p_i) = \frac{2}{\pi} \cdot \arcsin(\sqrt{p_i})$
- ▶ Here is how these weights compare with Kahneman's empirical weights  $\widetilde{w}_i$ :

p <sub>i</sub>	0	1	2	5	10	20	50
$\widetilde{w}_i$	0	5.5	8.1	13.2	18.6	26.1	42.1
$w_i = g(p_i)$	0	6.4	9.0	14.4	20.5	29.5	50.0

$p_i$	80	90	95	98	99	100
	60.1					
$w_i = g(p_i)$	70.5	79.5	85.6	91.0	93.6	100





# How to Get a Better Fit between Theoretical and Observed Weights

- All we observe is which action a person selects.
- Based on selection, we cannot uniquely determine weights.
- ► An empirical selection consistent with weights  $w_i$  is equally consistent with weights  $w'_i = \lambda \cdot w_i$ .
- First-try results were based on constraints that g(0) = 0 and g(1) = 1 which led to a perfect match at both ends and lousy match "on average."
- Instead, select  $\lambda$  using Least Squares such that  $\sum_{i} \left( \frac{\lambda \cdot w_{i} \widetilde{w}_{i}}{w_{i}} \right)^{2}$  is the smallest possible.
- ▶ Differentiating with respect to  $\lambda$  and equating to zero:

$$\sum_{i} \left( \lambda - \frac{\widetilde{w}_{i}}{w_{i}} \right) = 0, \text{ so } \lambda = \frac{1}{m} \cdot \sum_{i} \frac{\widetilde{w}_{i}}{w_{i}}.$$





#### Result

- ▶ For the values being considered,  $\lambda = 0.910$
- ▶ For  $w'_i = \lambda \cdot w_i = \lambda \cdot g(p_i)$

$\widetilde{\mathbf{w}}_{i}$	0	5.5	8.1	13.2	18.6	26.1	42.1
$w_i' = \lambda \cdot g(p_i)$	0	5.8	8.2	13.1	18.7	26.8	45.5
$w_i = g(p_i)$	0	6.4	9.0	14.4	20.5	29.5	50.0

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$w_i' = \lambda \cdot g(p_i)$	64.2	72.3	77.9	82.8	87.4	91.0
$w_i = g(p_i)$	70.5	79.5	85.6	91.0	93.6	100

- For most i, the difference between the granule-based weights  $w'_i$  and empirical weights  $\widetilde{w}_i$  is small.
- Conclusion: Granularity explains Kahneman and Tversky's empirical decision weights.





#### **Future Work**

- Most of our results so far deal with theoretical foundations of decision making under uncertainty.
- We plan to supplement this theoretical work with examples of potential practical applications.
- We have already started working on some aspects of such applications.
- Another important aspect is computational:
  - once we describe our decisions in precise terms,
  - what is the most efficient way to compute the corresponding optimal decisions.

#### Applications: General Idea

- We plan to cover all aspects of decision making under uncertainty:
  - ▶ in business,
  - in engineering,
  - in education, and
  - in developing generic AI decision tools.
- In engineering, we started to analyze how quality design improves with the increased computational efficiency.
- This analysis is performed on the example of the ever increasing fuel efficiency of commercial aircraft.





#### **Applications to Business**

- In business, we started to analyze how the economic notion of a fair price can be translated into algorithms for decision making under uncertainty.
- We have analyzed interval uncertainty from this viewpoint.
- We plan to extend this analysis to more complex types of uncertainty such as fuzzy.



#### Applications to Education and Al

- In education, we plan to analyze possible measures of gauging student success.
- We hope that these measures will be more adequate than the currently used ones such as GPA.
- In general AI applications, we start an analysis of how to explain:
  - the current heuristic approach
  - to selecting a proper level of granularity.
- Our example is selecting the basic concept level in concept analysis.



#### **Computational Aspects**

- One of the most fundamental levels of uncertainty is interval uncertainty.
- ► In interval uncertainty, the general problem of propagating this uncertainty is NP-hard.
- However, there are cases when feasible algorithms are possible.
- Example: single-use expressions (SUE), when each variable occurs only once in the expression.
- ► In our work, we showed that for double-use expressions, the problem is NP-hard.
- Now, we are developing a feasible algorithm for checking when an expression can be converted into SUE.



# Appendix: Derivations

- ▶ We have  $g'(p) \cdot \sqrt{p \cdot (1-p)} = \text{const}$  for some constant.
- ▶ Integrating with p = 0 corresponding to the lowest 0-th level i.e., that g(0) = 0

$$g(p) = \operatorname{const} \cdot \int_0^p \frac{dq}{\sqrt{q \cdot (1-q)}}.$$

- ▶ Introduce a new variable t for which  $q = \sin^2(t)$  and
  - $dq = 2 \cdot \sin(t) \cdot \cos(t) \cdot dt,$
  - ▶  $1 p = 1 \sin^2(t) = \cos^2(t)$  and, therefore,



# Derivations (cont-d)

- ▶ The lower bound q = 0 corresponds to t = 0
- ▶ the upper bound q = p corresponds to the value  $t_0$  for which  $\sin^2(t_0) = p$ i.e.,  $\sin(t_0) = \sqrt{p}$  and  $t_0 = \arcsin(\sqrt{p})$ .
- Therefore,

$$g(p) = \operatorname{const} \cdot \int_0^p \frac{dq}{\sqrt{q \cdot (1 - q)}} =$$

$$\operatorname{const} \cdot \int_0^{t_0} \frac{2 \cdot \sin(t) \cdot \cos(t) \cdot dt}{\sin(t) \cdot \cos(t)} = \int_0^{t_0} 2 \cdot dt =$$

$$2 \cdot \operatorname{const} \cdot t_0.$$





#### Derivations (final)

▶ We know t<sub>0</sub> depends on p, so we get

$$g(p) = 2 \cdot \operatorname{const} \cdot \arcsin(\sqrt{p})$$
.

- We determine the constant by
  - the largest possible probability value p = 1 implies g(1) = 1, and
  - $\arcsin\left(\sqrt{1}\right) = \arcsin(1) = \frac{\pi}{2}$
- Therefore, we conclude that

$$g(p) = \frac{2}{\pi} \cdot \arcsin\left(\sqrt{p}\right).$$



